

Health Bureaus – Open Hours at the Department of Chronic Diseases



Zefat

Sunday | 10:00 – 14:00
Tuesday

100 He'Halutz, Safed
1311101, P.O. Box 1133
Fax: 02-647-4848
zfata.mamash@moh.gov.il

Akko

Monday | 8:30 – 13:00
Wednesday

17 Noy David, Acre
2412002, P.O. Box 2086
Fax: 02-647-4847
acco.mamash@moh.gov.il

Kinneret - Tiberias

Sunday | 8:30 – 12:30
Wednesday

40 Al Hadif, Tiberias
1410001, P.O. Box 63
Fax: 02-647-4849
veria.mamash@moh.gov.il

Nazareth

Monday | 8:30 – 12:00
Wednesday

1100 Street, Building 1,
Nazareth 1612101, P.O. Box 2188
Fax: 02-647-4846
nazareth.mamash@moh.gov.il

Izre'el - Afula

Monday | 12:30 – 15:00
Thursday | 8:30 – 12:00

4 Jerusalem, Afula
1810001, P.O. Box 24
Fax: 02-647-4845
afula.mamash@moh.gov.il

Haifa District

Monday | 8:30 – 14:30
Thursday | 8:30 – 12:30

15A Ha'Palyam Blvd,
Haifa 3309519
(Building B, 18th Floor)
Fax: 02-647-4818
Geriatryhaifa@MOH.GOV.IL

Hadera

Sunday | 8:00 – 12:00
Thursday

13 Hillel Yaffe, Hadera
3810102 P.O. Box 214
(5th Floor)
Fax: 02-647-4821
geriatryhadera@moh.gov.il

Ha'Sharon Netanya

Sunday | 12:00 – 16:00
Wednesday | 8:00 – 12:00

23 Weizmann Blvd,
Netanya 4225010
Fax: 02-647-4812
LbnetanyaGeriatr@moh.health.gov.il

Petah Tiqwa

Sunday | 8:00 – 13:00
Tuesday

31 Ahad Ha'Am, Petah Tikva
4950708
Fax: 02-647-4814
info-ptth@pth.health.gov.il

Ramle

Sunday | 8:00 – 12:00
Thursday | 11:00 – 15:00

3 Dani Mass, Ramle
7240102
Fax: 02-647-4805
LBRamlaGeriatry@moh.gov.il

Rehovot

Monday | 8:00 – 12:00
Wednesday

10 Openheimer,
Rehovot 7670110
Fax: 02-647-4806
info:ishpuzim@rch.health.gov.il

Tel Aviv District

Sunday | 8:00 – 11:30
Monday
Wednesday

12 HaArba'a, Tel Aviv
6473912 P.O. Box 20301 (1st
Floor, Rooms 126-128)
Fax: 02-647-4803
ishpuzs.ta@moh.health.gov.il

Jerusalem District

Sunday | 8:00 – 12:00
Thursday

86 Jaffa, Jerusalem
9434124
Fax: 02-531-0028
Lbjshpuz@MOH.GOV.IL

Ashkelon District

Sunday | 9:00 – 13:00

2 HaHistadrut, Ashkelon
7830604
(The Barzilai Medical Center,
Ashkelon, next to the main entrance,
near the out-patient clinics)
Fax: 08-674-5727

Be'er Sheva Southern District

Sunday | 8:30 – 12:30
Thursday

4 Ha'Tikva, Be'er Sheva
8400101, P.O. Box 10050
Fax: 02-565-5921
bsheshpuz@bsh.health.gov.il

Eilat

Monday | 8:30 – 13:00
Wednesday

Ha'Tmarim Blvd, Eilat
Fax: 08-637-2310
dorit.tzarfati@bsh.health.gov.il



Hospitalization in Nursing Homes (Institutions)

Information for patients and their families

When a patient's functional and medical state, as well as the care circumstances, make it difficult to remain at home, hospitalization in nursing home is a possible solution.

If the patient's condition is considered appropriate for nursing home care, the patient and his family may be entitled to financial assistance from the Ministry of Health ("code hospitalization") to cover the hospitalization cost, based on assessment of their financial status.

For question and submitting documents, contact "Kol Ha'Briut" call center



Tel: *5400/08-641-010 Email: call.habriut@moh.gov.il

Fax: 02-565-5969 The Ministry of Health's website: www.health.gov.il



This information bulletin is aimed to assist patients and their families in submitting a request for hospitalization in a nursing home and in assessing the eligibility to financial assistance from the Ministry of Health.



The process is comprised of two central phases:

Phase A

Submitting an application for assessment of patient's suitability for nursing home hospitalization

In order to submit the application, the following forms are required (available on the website of Ministry of Health, under "Nursing Hospitalization Code", or through the call center "Kol Ha'Briut" at *5400).

- Preliminary **application form** for nursing home hospitalization— signed by the applicant;
- **Medical-Nursing Information form** signed by a physician and a nurse, updated to the last month prior to the request;
- **Social Report for Senior Care**, signed by a social worker.

Additional required documents:

- **Photocopy of the patient's I.D. card**, including the address appendix;
- **Medical summary letter** from the institution referring the patient, including summaries of discharge letters from prior hospitalizations from the last year;
- In certain cases, additional medical certificates will be required, re diagnosis or cognitive assessment.

The completed forms and documents must be submitted to the **Department of Chronic Diseases** at the Local Health Unit ("Lishkat Ha'Briut") in the patient's area of residence, according to the address in his I.D. card. The forms are to be submitted either by e-mail, fax or drop off at Health Bureaus (details on page 4 of this bulletin).



.1 Home visit

In order to assess the patient's suitability for this service, the patient will be visited by a nurse who will evaluate the medical-functional state. On occasion, there will also be a social worker's visit. The visit(s) will take place at the patient's residence, and the date will be coordinated with the primary caregiver/family member. The visit(s) will be done within 14 work days of submitting the application.



.2 Geriatric committee

A geriatric committee will discuss the patient's condition and classify it accordingly: If it is "In need of nursing" ("siudi") or "Mentally frail" ("tshus nefesh") - the patient would be eligible for a nursing home (in the suitable department). Alternatively, the committee can decide that the patient requires a different care approach, since the medical or functional state cannot be classified as "In need of nursing" or "Mentally frail". The committee's decision will be done within 10 work days following the completion of the file by a nurse and a social worker.

Anyone defined as "In need of nursing" or "Mentally frail" will continue onto Stage B – calculation of copayment.

Phase B

Submitting the application for calculation of the copayment by the patient and his family

An abstract of the method of calculation is available at the website of the Ministry of Health, on the page "Long-term nursing hospitalization". The complete details are in the Ministry of Health Director General's circular (No. 8/2018). In order to submit the application, all the following forms and documents are required, as detailed below:



Documents to be submitted by the patient and spouse:

- **Declarative questionnaire** by patient and spouse;
- **Photocopies of I.D. cards, including appendix** (for patient and spouse);
- Documents attesting to the **steady incomes and expenses of patient and spouse** (as detailed in declaration form);
- Documents attesting to the **real estate holdings of patient and spouse**;
- **Detailed print-outs of all current bank accounts** belonging to patient and spouse, **covering the last three months**;
- **Detailed print-outs of all current savings and deposit accounts** (including securities).



Documents to be submitted by the patient's children:

- **Declarative questionnaire** by patient's adult children;
- **Photocopies of I.D. cards**, including the appendix (for patient's children);
- Documents attesting to the **steady incomes and expenses of patient's adult children**, as detailed in the declaration form;



- Once **all** required documents have been submitted - **the copayment sums** for patient and spouse and for each of the adult children will be calculated within 13 working days;
- Financial assistance requires **signing a letter of financial commitment** for monthly payments by all those required to pay. This will be scheduled at the Local Health Unit and I.D. cards are required at the time of signing;
- Payment of the copayment will be arranged via a **standing order**. The charge will be paid by the 24th of each month for the previous month.



The family has the possibility of **choosing their preferred institution** from among the institutions approved by the Ministry of Health. **Useful information about the institutions** can be found at Ministry of Health's website.

Appeals against decisions made, regarding Geriatric Committee classification or Calculation of the Copayment, can be submitted to the Public Health Unit.

For your information, the nursing home is required to supply all the patient's needs, and it is prohibited to demand or collect any payments from patients or families receiving financial assistance from the Ministry of Health ("code").