

## **Software Company Connection Procedure – Digital Form Submission**

The connection is intended for software companies interested in utilizing API services with a Shaam computer.

Before submitting a request to connect software houses to API services, please ensure you complete **all** of the following:

### **1. Granting Permission to Register the Software Company on Behalf of the Business Owner/Corporation**

For the purpose of registration in Shaam, the owner of the software house must register a corporation and grant digital permission to a user who will act on their behalf (through the personal area on the Tax Authority's website).

**Permissions will be granted based on the identity of the digital applicant and also the identity of the applicant in the developer portal.**

If the owner of the software (number of entity) registered in the contract in the letter of undertaking is the user himself, there is no need to grant separate permission.

(when the applicant in the letter of undertaking (entity number) is identical to the applicant's ID card in the developer portal).

Procedure for Granting Permission to Register the Software House on Behalf of the Business Owner/Corporation, attached in the appendices to the site.

### **2. Create an account in the developer portal**

Open an online request in the developer portal in the development environment (sandbox) and production environment (production).

According to [the Work Procedure guidelines in the Developers Portal - Hebrew](#) (also **attached** in the appendices on the Hebrew/English website.)

Entry to the developer portal requires identification and initial registration by entering the personal area (ID number) on the Tax Authority website.

### **3. Signing of a Letter of Undertaking and Information Security Appendix**

Complete and sign the following documents on **each page**:

- Letter of Undertaking for the Use of API Service
- Data security appendix for software companies.

Sign in the required places, as well as initial on each page.

### **4. Submitting a Digital Request**

After implementing all sections 1, 2, 3, go to the attached link.

<https://secapp.taxes.gov.il/mm-rishum-tochna/confirm-api/init-id-av>

Fill in the required data, attach the scanned documents (Letter of Undertaking + Data Security Appendix), and submit the request.

**The submission of the application will not be possible without the fulfillment of sections 1 to 3.**

Attached is a link to the page with the full guidelines containing the required documents and explanations for accessing API services through Shaam:

<https://www.gov.il/he/service/connect-to-shaam>

## Good luck

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For questions about the registration process, please contact the Shaam Software Company customer service team at: [lakohot-bt@taxes.gov.il](mailto:lakohot-bt@taxes.gov.il)

For operational, technical, or professional questions, please contact the Shaam API support center  
By phone 02-5688444 or email: [APIsupport@taxes.gov.il](mailto:APIsupport@taxes.gov.il), support will be provided Sunday through Thursday  
from 8:00AM to 5:00PM