משרד העלייה והקליטה
Ministry of Aliyah and Integration

עברית

Aliyah Tova!

A Guide to Rights for New Olim



משרד העלייה והקליטה
Ministry of Aliyah and Integration

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Dear Olim,
Welcome to Israel!

You've taken the big step — how exciting!

The Ministry of Aliyah and Integration is here to accompany you through the absorption process and help you integrate into life in Israel.

In this booklet, we have compiled information for you about the rights of new Olim in various areas of life – housing, employment, health, education, and more. Alongside each topic, you will find a QR code for expanded and updated information.

You will likely have many questions along the way. You're not on your own – a personal absorption counselor will accompany you and be available for guidance, support, and any questions you may have.

Wishing you an easy and successful absorption!

Ministry of Aliyah and Integration

My absorption counselor:

Please note, the QR codes in this booklet lead to websites, some of which may not be translated into English.
You can easily translate any web page and any online form: In Google Chrome – when browsing on a mobile device, click on the menu (three dots in the corner of the screen) and select "Translate"; on a computer, right-click and select "Translate."

The information in this booklet is general and may change. Thus, the information stated herein does not grant eligibility for assistance or a commitment to it. Eligibility for assistance will be determined individually in each case, in line with the official and current procedures of state authorities.
In case of contradiction or discrepancy between the information in this booklet and the official procedures – the procedures are decisive and binding.
For your information, "returning minors" (*katin chozer*) and "citizen-olim" (*ezrach oleh*) are eligible for assistance from the Ministry of Aliyah and Integration, just like Olim. Eligibility for assistance from other authorities and ministries should be checked with each entity. The booklet details the actions you need to take in order to exercise each eligibility.

Please note, according to the Ministry's procedures, periods of residence in Israel prior to receiving Oleh status may affect your eligibility to receive the status from our Ministry and the rights associated with Oleh status.

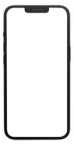
Assistance provided by the Ministry of Aliyah and Integration is granted only while residing in Israel. When abroad, benefits are suspended, and upon return to Israel, they are reinstated, provided eligibility has not yet expired.

Calculation of the eligibility period: A period of stay abroad exceeding six months within a calendar year — whether consecutive or cumulative — is not be counted toward the eligibility period for Ministry assistance. Eligibility will be frozen and reinstated upon return to Israel. A stay of up to six months abroad is counted as part of the eligibility period.

How To Reach Us

MY ALIYAH App

The app will accompany you on your absorption journey, guide you on how to complete required tasks, and send you reminders about important dates. Through the app, you can also perform actions vis-à-vis our office.



Personal Area on the Ministry of Aliyah and Integration Website

Through the personal area, you can send inquiries to your absorption counselor, submit requests for assistance, have certificates issued, and more. To register, you must open an account in the National Identification System.



Creating an account in the National Identification System



It's important to open an account! The account will give you access to all digital government services, such as obtaining an appendix to an ID card, receiving a birth certificate, renewing a driver's license, transferring vehicle ownership, and more. A representative at our office will be happy to help you create the account.

The Ministry's Website

You can submit inquiries and find extensive information.

Service and Information Center: *2994

(for English: Extension 2)

Extension 1 – General information and appointment scheduling.
Extension 2 – Information on taxation and business and economic consulting.
Extension 3 – Mental health support center for Olim in collaboration with the ERAN association.



Scheduling an Appointment

You can schedule an appointment with the absorption counselor through the website, the app, or the phone center.

Project Managers (aka "Proyektors") – Guides for Olim in Local Authorities



Alongside your absorption counselor, you will be accompanied by a proyektor (community liaison) in your residential area. He or she will be your contact person for the local authority (city) and other entities and will help you complete essential tasks, such as registering children in educational institutions, applying for municipal tax reductions, and more.

My proyektor:

Beware of scams!

Attention please! There are many scamming attempts made on social networks and by phone by people who present themselves as official representatives of entities such as the police, banks, and the like.



How to protect yourselves?

1. Do not provide any codes and passwords and do not perform any action during an incoming call, only in an outgoing call that you yourself initiate.

2. Do not transfer money or credit card details to an unknown party.

3. Do not click on links sent to you.

4. If you are asked not to tell anyone about the call or the request – it's definitely a sign that the call is suspicious!

5. Immediately disconnect any call that seems suspicious. If necessary, call the official number of the actual entity yourself.

Financial Assistance During the First Year

Please inform us as soon as possible of your Israeli bank account details so that you can receive the financial assistance you are entitled to.

Please note! If you leave the country financial assistance is halted. Prior to your departure and upon your return, inform the absorption counselor and if necessary, any other party that is relevant. If you are found eligible following your return, assistance will be resumed.

Absorption Basket

Financial assistance to help you get organized in Israel.

Duration of assistance: 6 months.
Eligibility period: Up to 1 year from Aliyah.

The Ministry of Aliyah and Integration automatically deposits the assistance amount in your bank account.

For absorption basket amounts

Allowances

Bituach Leumi (National Insurance) allowances – depending on the case and subject to meeting the eligibility conditions.

Eligibility period: From Aliyah (except for benefits only granted after a defined period in Israel) until the time specified in the Bituach Leumi/National Insurance procedures.

Child allowance benefits are granted automatically. For other allowances, a claim (application) must be submitted in accordance with the instructions that appear on the Bituach Leumi website.

Check your eligibility and submit a claim immediately upon making Aliyah!

Income Support / Subsistence Allowance

Financial assistance for Olim who are not working or who work and earn less than the specified amount. Eligibility is determined according to the income of both spouses and is conditional upon meeting the requirements. Olim who are unable to work due to special reasons may receive parallel assistance – **subsistence allowance for dependents**.

For income support amounts

Eligibility period: From when the absorption basket benefits end until the end of the first year of Aliyah. Olim who are not eligible for the absorption basket – eligibility is from Aliyah until the end of the first year of Aliyah.

For subsistence allowance for dependents amounts

An application should be submitted via the personal area on the Ministry of Aliyah and Integration website or through the absorption counselor.

At the end of the first year of Aliyah, an application for income support can be submitted to Bituach Leumi (National Insurance).

My benefits:

Rental Assistance

Automatic assistance for Olim

Monthly rental assistance for Olim, on the condition that the Oleh/Olah does not own an apartment in Israel and does not live in public housing.

For rental assistance amounts

There are localities where the assistance amount is significantly higher! Take this into account when choosing a place of residence.

Duration of assistance: From the 7th month following Aliyah until the 30th month following Aliyah.

☞ The Ministry of Construction and Housing automatically deposits the assistance amount in the Oleh/Olah's bank account.

Assistance based on an income test

Olim whose income is low and who meet the eligibility requirements can apply for greater assistance instead of the automatic assistance, in accordance with the instructions on the Ministry of Construction and Housing website.

Eligibility period: From the end of the absorption basket benefits.
Duration of assistance: As long as the eligibility conditions are met.

☞ An application must be submitted to one of the housing assistance registration companies (Milgam, Maof, Alonim-MGroup).

My housing assistance:



Dear Olim, financial assistance is intended to cover the basic needs during your first months in Israel. Take advantage of this time to learn Hebrew! Knowing Hebrew is the key to successful integration in your new country.

Biometric Registration

ID Card (Teudat Zehut)



If you received a temporary ID card upon arrival at Ben Gurion airport, it is valid for 3 months. During that time, you must go to the Population and Immigration Authority to receive your permanent biometric ID card.

If you did not receive an ID card at the airport, it is very important to go to the Population and Immigration Authority as soon as possible so that they can issue an ID card for you which will allow you to carry out procedures at authorities and institutions.

You must go to the Population and Immigration Authority (after making an appointment in advance on the website, or in the GoVisit app, or by calling *3450).

Required documents: Foreign passport, birth certificate, documents indicating eligibility under the Law of Return, and a certificate or statement indicating family status.

The ID card will be mailed by post. In most cases, it is automatically activated. If not, call *3450.

Please note! You must notify the Ministry of Aliyah and Integration of any changes in your personal details as soon as possible to prevent problems in receiving the assistance you are entitled to.

Passport and Travel Permit (Laissez-Passer)

During the first year of Aliyah you can receive only a travel permit, not a permanent Israeli passport.

After 1 year, present proof of having settled in the country, in accordance with the rules of the Population and Immigration Authority, and apply for a passport.

To receive a travel permit or passport, you must go to the Population and Immigration Authority after making an appointment. You must present your ID card.

ETA Form

All tourists arriving in Israel from visa-exempt countries must complete an ETA-IL form prior to arriving in Israel.

Recommendation to Olim who already possess Israeli citizenship but do not yet have an Israeli passport or Israeli travel permit: If you are leaving the country, fill out the form prior to your return to Israel to prevent problems when performing check-in.

Note: Use only the official ETA-IL website – the service is subject to a nominal fee. Beware of unofficial websites that charge excessive fees!

Prior to your return to Israel, fill out the digital form on this website: https://israel-entry.piba.gov.il/.

My documents:

Bituach Leumi: Health Insurance and Social Insurance

Exemption from Contributions to Health Insurance and Social Insurance

All residents of Israel are insured with health insurance and social insurance, and as a rule, every resident aged 18 and over (except for certain groups) must make monthly contributions (payments) to Bituach Leumi (National Insurance) for health insurance and social insurance.

New Olim who do not work and have no income, or whose income is low, are entitled to an exemption from social insurance and health insurance contributions.

Eligibility period for exemption from social insurance contributions: Up to 12 months from Aliyah.
Eligibility period for exemption from health insurance contributions: Up to 6 months from Aliyah.
Eligibility period for Olim who receive income support/ subsistence allowance from the Ministry of Aliyah and Integration: Up to 12 months from Aliyah.



☞ The exemption is granted automatically.

At the end of the exemption period, you must begin to pay insurance premiums.

☞ **Employees** – insurance premiums are automatically deducted from your salary.
Self-employed or those who are not employed must arrange payment with Bituach Leumi (BTL). Payment can be made in various ways – check the details on the BTL website.

Health Insurance and Registration in a Health Fund

All residents of Israel have health insurance and are entitled to the health services determined by law ("Health Services Basket"), some are provided without payment and some with co-pay. (It is possible to purchase supplementary insurance from the health fund, private insurance, or both, and receive coverage for additional services.)

Please note: To receive health services you must be signed up with one of the health funds!

In Israel, there are four health funds called "kupot cholim"; all residents must choose one and register there to receive health services. Registration is carried out upon arrival and processing at Ben Gurion Airport.

Anyone who did not register for a health fund at the airport must register as soon as possible through one of the Israel Post branches, by going to the branch. Three (3) weeks following Aliyah to Israel, Olim are able to register for a health fund on the Bituach Leumi website. If registering at an Israel Post branch, bring your Teudat Oleh and ID card (or the Population Registration form) and pay the fee.

If needed, transferring to a different health fund is simple and carried out on the Bituach Leumi website or at one of the Israel Post branches. The transfer takes effect on desgnated dates.

The services included in the Health Basket are identical at all the health funds. Services provided by supplemental insurance vary with the health fund. To compare the services, go to the "Kol HaBriut" site: https://call.gov.il/page/compare-page.

Discount on Health Services

When visiting a specialist (excluding visits to internists and gynecologists), or an outpatient clinic or institute, you must pay a deductible (co-pay).



The deductible has a quarterly ceiling per family. Olim are entitled to a 50% discount on the quarterly ceiling for these services. Additional discounts may apply depending on the eligibility conditions.

Eligibility period: Until the end of 1 year from the date of Aliyah. Families of senior citizens are entitled to this benefit indefinitely.

The benefit is provided automatically. If you did not receive the discount, contact your health fund.

Bituach Leumi Benefits

All residents of Israel are insured by Bituach Leumi and are entitled to receive benefits (old age pension, disability allowance, birth grant, long-term care allowance) – according to need and subject to meeting eligibility conditions.

A claim (application) must be submitted in accordance with the guidelines appearing on the Bituach Leumi website. If your application is approved, the funds will be deposited into your bank account.

In case of prolonged departure from the country (the period varies according to the allowance type), you must report to Bituach Leumi in order to check your eligibility for continued receipt of the allowance.



"Savings for Every Child" Program

Bituach Leumi deposits 58 NIS each month in a savings program for each child eligible for a child allowance, until they reach the age of 18.

Parents can decide to join a program to set aside the 58 NIS child allowance and double the amount of the deposit. (Amounts change from time to time.)

Bituach Leumi automatically opens a savings program for each child. The parents can choose where to deposit the savings – in the bank or a provident fund, and the desired investment track.

If the parents do not choose, the savings will be managed in the default track.

To join a savings plan and double the savings amount, go to the Bituach Leumi website.

My program:

Hebrew Language Studies

Ulpanim – for Learning Hebrew

Knowing the Hebrew language is important for successful absorption. It is preferable to start studying Hebrew as soon as you can, during your first months in Israel. The Ministry of Aliyah and Integration provides you with a range of options for learning Hebrew, such as a government-sponsored ulpan, a private ulpan, a digital ulpan, and an ulpan for occupational/ professional Hebrew.

Before signing up for a private ulpan, please note! Select an ulpan only from the list of institutions approved by the Ministry (the list is on the website). Additionally, you may not register for a course prior to receiving confirmation of your eligibility from an absorption counselor. Assistance is granted with a monetary voucher up to a certain ceiling.



Eligibility period: 1.5 years from Aliyah. In accordance with the current temporary order – up to 10 years from Aliyah.

To register, contact your absorption counselor or submit a request through the personal area on the website.

My ulpan:



Housing

For rental assistance, see the section on "Financial Assistance During the First Year".

Public Housing

Public housing is a stock of state-owned apartments offered to those eligible at a subsidized rent. Olim may be eligible for public housing assistance under the following conditions: they are confirmed as a "non-homeowner," belong to one of the recognized eligibility groups (such as senior citizens, single-parent families, persons with disabilities, and others), and meet the income threshold requirements.



Once an Oleh/Olah's eligibility is approved, the eligibility certificate is valid for 24 months. Upon expiration, updated documentation must be submitted for re-assessment of eligibility.

For senior citizens, the eligibility certificate is valid indefinitely, provided they meet all of the following conditions: they made Aliyah as senior citizens or attained senior citizen status within 15 years of their date of Aliyah, hold "non-homeowner" certification, and subsist on an old-age pension and income supplement from Bituach Leumi.

During the waiting period for a housing solution — until either the expiration of the eligibility certificate or the end of the eligibility period, whichever comes first — those on the waiting list may be entitled to receive enhanced rental assistance, subject to the presentation of a valid lease agreement.

Eligibility period: From the 8th month after Aliyah up to 15 years from Aliyah. After this period, an application to check eligibility may be submitted to the Ministry of Construction and Housing, in line with its procedures. The eligibility period for senior citizens has no time limit.

To check eligibility, contact the housing advisor at the nearest Ministry of Aliyah and Integration branch.

Mortgage Benefit

Olim confirmed as "non-homeowners" may receive a government mortgage with beneficial terms when purchasing an apartment (up to a certain ceiling – stay updated on the Ministry of Construction and Housing website).

For this purpose, "non-homeowners" are those who did not own an apartment in Israel during the preceding 10 years and meet the rest of the Ministry of Construction and Housing eligibility requirements.

Eligibility period: Up to 15 years from Aliyah.

To apply, go to one of the mortgage banks with the documents listed on the Ministry of Construction and Housing website.

My mortgage:



Employment

Employment Integration Assistance

Our Ministry wants to help you find employment in your profession, and in line with your occupational background, and your goals. Assistance may include counseling and guidance, a business Hebrew course, vocational training, and more.

Olim studying in a Ministry of Aliyah and Integration course may be eligible for a subsistence allowance (Income Support) during their studies.

Assistance for entrepreneurs and business owners
Our Ministry assists Olim in establishing new businesses, promoting and consolidating existing businesses, and by providing business, economic, and financial consulting.

Assistance to licensed professionals
Professionals who require an Israeli license can receive assistance, such as participation in payment for document translation, licensing exam preparation courses, and more. Olim who are physicians may be eligible for additional kinds of assistance.

Eligibility period for employment assistance: Up to 10 years from Aliyah.
Olim from Ethiopia, Yemen, and the Bnei Menashe: Up to 15 years from Aliyah.



Contact the absorption counselor to receive employment assistance.

My employment assistance:

Academic Degree Evaluation

If you hold an academic degree, it is advisable to have it evaluated/recognized as equivalent to an Israeli degree as soon as possible. You may be required to present a certificate of equivalence in order to be accepted for employment. The service is provided free of charge.

Eligibility period: No time limit.

Submit a request online via the personal area on the Ministry of Aliyah and Integration website, attaching the required documents (those who made Aliyah prior to January 1, 2025 submit requests on the Ministry of Education website). The documents submitted must be stamped as a "certified copy" by an Israeli attorney. If the documents have an apostille stamp. there is no need for a "certified copy" stamp.

An absorption counselor can stamp your documents as a "certified copy" (instead of an attorney who would charge a fee).

If your documents are written in English, Russian, Ukrainian, French or Spanish, there is no need to translate them for Ministry of Aliyah and Integration evaluation. Other languages require a notarized translation.

Matriculation Certificate / High School Diploma Evaluation

Oftentimes, job positions and institutions of higher learning require a matriculation certificate (*bagrut*) or a high school diploma attesting to 12 years of study. You can receive official recognition of your matriculation certificate or high school diploma.

Eligibility period: No time limit.

Applications must be submitted online via the Ministry of Education website, with all required documents attached. In order to apply, applicants must be registered on the Ministry of Education website. To register, click the "כניסה" ("Login") button at the top left of the page, select "רישום ראשוני לבוגר" ("Initial Registration for Graduates"), and complete the registration process.

Tax Benefits

Import Tax Benefits (Customs)

Olim are entitled to an exemption from import taxes on 3 shipments of their belongings (certain items are subject to quantity limitations). Importing a vehicle enjoys partial customs exemption. Olim arriving with an Oleh visa are also granted an exemption on the luggage they bring with them upon arrival in Israel.

Eligibility period: Up to 3 years from Aliyah. Periods of military or national service as well as stays abroad for 6 consecutive months or more are not counted.



There is also an exemption for shipping clothing and footwear by mail, scheduled to arrive from 30 days before Aliyah and up to 3 months after.

The benefit is granted automatically.
In the event of a problem, contact the customs officials or send an e-mail message: mmh@taxes.gov.il

Income Tax Benefits

Tax credit points from income tax
Olim are eligible for tax credit points which reduce the income tax owed.

Eligibility period: Up to 4.5 years from Aliyah. Those who made Aliyah prior to January 1, 2022 are entitled to tax credit point benefits for a period of 3.5 years from Aliyah. Periods of regular military service or post-secondary studies are not counted. A person who entered Israel as an Oleh/Olah and subsequently departed for a period of between 6 months and up to 3 years may request that the period of absence not be counted toward their eligibility period.

To exercise this right, report that you are an Oleh/Olah and attach your Oleh Certificate:
Salaried employees – use Form 101.
Freelance – use Form 1301.
Those who have not exercised this right can receive a retroactive tax refund for up to 6 years. A request must be submitted via the Tax Authority website.

Olim who made Aliyah between Nov 5, 2025 and Dec 31, 2026 are eligible for additional tax benefits under certain conditions.

Tax exemption on income from abroad
Olim are exempt from tax on all their income generated outside of Israel (but not on income from abroad for work performed in Israel).

Please note! Olim who made Aliyah up to the end of 2025 are also exempt from reporting these incomes. Olim who made Aliyah from January 1, 2026 onwards are exempt from tax, but are subject to a reporting obligation.

Eligibility period: 10 years from Aliyah.

The benefit is granted automatically. If necessary, contact the Tax Authority.



Exemption from tax on foreign currency deposit interest
Olim are exempt from tax on interest from a foreign currency deposit in Israel, provided that the money was in the Oleh's possession abroad before making Aliyah and was deposited in savings within 90 days of its transfer to Israel.

Eligibility period: 20 years from Aliyah.

To receive the benefit, you must go to the bank and request the benefit.

My tax benefits:

Purchase Tax Benefit

Olim are entitled to a purchase tax benefit on the acquisition of one residential apartment and on acquisition of one commercial property as well. Please note that the benefit conditions were amended on August 15, 2024. Those who made Aliyah prior to this date may choose to receive the benefit under either the previous conditions or the new conditions. Those who made Aliyah on or after this date are subject to the new conditions exclusively.

Eligibility period: From 1 year prior to Aliyah until 7 years after Aliyah.

The application must be submitted to the Tax Authority together with the Declaration of Property Purchase.

Before exercising the benefit, it is recommended that you consult with the Business-Economic Information Center of the Ministry of Aliyah and Integration: *2994, for English: extension 2, then extension 2 for the Center.



Discount on Arnona

Olim may receive a discount of up to 90% on property taxes for an area of up to 100 square meters of their apartment. A “dependent Oleh,” who relies on the help of others, may receive a discount of up to 80% on the entire area of the apartment. Receiving the discount and its amount is subject to the decision of the local authority.

Duration of assistance: 12 months.
Eligibility period: Up to 2 years from Aliyah.

Check with your local authority whether it grants a discount to Olim. If so, apply for a discount on the local authority website.

Children's Education

In Israel, the Compulsory Education law mandates that every child in Israel must study in an educational framework from age 3 until the end of 12th grade (there are exceptions).

Education is provided free of charge (except for payments for textbooks, school trips, and the like).

Registration for kindergartens and elementary schools is carried out on the local authority's website. In some authorities, registration can also be carried out through the OneCity portal: www.city4u.co.il.
In-person registration is also possible at the local authority's registration stations (their location and hours are publicized in various ways).
For post-elementary schools (middle and high schools), registration can be carried out at the local authority, on the local authority's website, or at the school itself, depending on the area.

If you need assistance, reach out to your proyektor.

Discount for New Olim on Daycare and Family Nurseries

From the age of 3 months up to 3 years, education is not compulsory. Children can be enrolled in government-supervised daycare or family nurseries for a fee, with the possibility of a subsidy. The amount of the subsidy is determined by the level of eligibility (usually based on income). Olim are eligible regardless of their level of eligibility ranking, provided that they do not work or that they study in an ulpan at least 24 hours a week. There are also private frameworks.

Eligibility period and duration of assistance: At the start of the school year, if 2 years from the Aliyah date have not passed.



Registration for the daycare is carried out on the Ministry of Labor website. Registration for the family nurseries is through the Family Nurseries Coordinators at the local authority.
The discount is given by completing the "Request to Receive a Ranking and Tuition Assistance" form.

See the "Kol Zchut" site for more details:

Assistance for Student Olim

Hebrew studies for children

Olim who are pupils or students are entitled to extra hours of Hebrew study at school.

Eligibility period: Kindergarten and elementary school – 1 year from Aliyah. Middle school – 2 years. High school – 6 years (calculated by calendar year).
Olim from Ethiopia, Yemen and the Bnei Menashe: Additional years.

☞ Check with the school.

Academic support programs – PELE and YAEL

Our Ministry operates programs for olim-students aimed at bridging gaps in Hebrew proficiency, improving academic achievement, and fostering personal empowerment. The **Yael** program is designated for elementary school students, and the **Pele** program is designated for middle and high school students. The programs operate within schools or community centers after school hours, and participating children also receive a meal. The program is not available in all local authorities.

Eligibility period: Up to 4 years from the date of Aliyah. Where necessary, an extension may be considered based on the individual circumstances of the student.

☞ Inquire at your school whether the program is available in your area.

Matriculation exam accommodations

Olim who are students can receive accommodations on their matriculation exams (*bagrut*), such as a special test form for Olim, bilingual exams, use of a bilingual dictionary, reading of the test form, extra time, extra points, oral exams, and overlooking spelling errors.

☞ Make a request from the school to receive the accommodation.

It is important to request the accommodation in advance so that you do not miss out on them.

Eligibility period: Up to 10 years from Aliyah or until age 23, whichever is later. For Ethiopian, Yemenite, and Bnei Menashe Olim: Up to 12 years from Aliyah or until age 25, whichever is later.

Social Welfare Services

Social Support

When necessary, the Ministry provides Olim with social support through the "Optimal Integration" (*Klita Meitiva*) program.

Within the framework of the program, assistance can be received in areas such as maximizing entitlements, coping with financial difficulties, employment integration, and more.

Financial Assistance

When necessary, the Ministry provides financial aid and support.

Eligibility period for social welfare assistance: Up to 10 years from Aliyah. Olim from Ethiopia and Yemen, and the Bnei Menashe: Up to 15 years from Aliyah.

An application must be submitted to the absorption counselor or through the personal area on the website.



My assistance:

Military Service and National Service

In Israel, military service is mandatory. The service obligation also applies to Olim who made Aliyah up to a specified age (details on the "Conscripts" – *Mitgaysim* – website). Those who have been exempted from military service for medical, religious or other reasons can perform their service in the National Service.

Assistance for Olim Serving as Lone Soldiers

The Ministry provides a monthly grant to Olim in active compulsory service and to National Service volunteers whose parents do not live in Israel.

Assistance to Oleh-Soldiers Eligible for "Family Payments"

The Ministry provides a monthly grant to Oleh-soldiers whose parents' income is insufficient and who have been recognized by the IDF as eligible for family payments.

For assistance amounts

Assistance to Olim from Ethiopia, Yemen, and the Bnei Menashe

The Ministry provides a monthly grant to Olim from Ethiopia and Yemen, and to the Bnei Menashe who serve in the IDF in active compulsory service or in National Service.

Eligibility period for assistance to all soldiers: Service within 5 years of Aliyah. Olim from Ethiopia and Yemen, and the Bnei Menashe**:** Up to 15 years from Aliyah.

To receive assistance, at the beginning of your service, go immediately to one of the Ministry's branches and submit a request for assistance. There is no need to make an appointment. You must bring your ID card and bank account details (bank confirmation, check, or credit card).



Higher Education

The Ministry assists young Olim in attaining higher education in Israel.



Tuition Assistance

Eligible Olim receive a tuition scholarship for all years of study toward a bachelor's or master's degree, or for engineering studies or certificate studies in designated tracks. At the same time, there is academic and social assistance as well as social support.

Pre-academic Programs

The Ministry operates pre-academic programs. The programs include Hebrew and English studies, counseling and guidance in choosing a course of study, pre-academic introductory courses, and more. There is also a summer ulpan for the study of Hebrew.

Academic Aliyah Programs

The Ministry offers a unique program for bachelor's or master's degree studies in selected subjects with adapted admission requirements, academic support, and personal guidance. In the first year, students take an advanced-level Hebrew ulpan and introductory courses in a foreign language; in subsequent years they join the regular track.

Eligibility period for higher education assistance: Beginning of studies within 3 years of Aliyah. Periods of military and national service, as well as stays abroad exceeding 6 consecutive months in a calendar year are not counted.
Olim from Ethiopia and Yemen, and the Bnei Menashe: Up to 15 years from Aliyah.

☞ To receive assistance for higher education studies, contact the Student Authority. You can submit an online application for a study scholarship.

Converting Your Driver's License

Driver's License Conversion Process



You can drive with a valid foreign driver's license for **one year** from the date determined as your permanent entry into Israel. If in doubt, check with the Ministry of Transportation regarding your determined date of entry.

To continue driving after one year, you must convert your foreign license to an Israeli license in accordance with the Ministry of Transportation's guidelines. The conversion process requirements vary depending on your driving experience.

Please note! The conversion process can take time. Start as soon as possible so that you are not left without the option of driving.

Olim who are required to take a test in driving theory may do so in Russian, Amharic, English, French or Spanish.

Eligibility period for license conversion for those possessing a Teudat Oleh: Up to 5 years from the date of receiving Oleh status (those who convert their license more than 5 years after receiving their Oleh status, and those who do not have a Teudat Oleh, are required to undergo the same procedure as someone with no driving experience).

To begin the license conversion process, fill out a digital form on the Ministry of Transportation website. Then follow the instructions on the website.



My licence conversion process:

Additional Benefits

Marriage Registration Discount

Olim are entitled to a 40% discount on the fee to open a marriage file at the Rabbinate (only one of the spouses need be an Oleh/Olah).

Eligibility period: Up to 2 years from Aliyah.

The discount is automatically given at the time of payment. Those who are eligible but did not exercise their entitlement can request a refund from the Religious Council.

Accommodations in the Civil Service Selection Process

Olim who made Aliyah at the age of 18 and older are entitled to accommodations when applying for civil service positions, These include:

Taking the exam in a foreign language (in addition to the Hebrew exam), preference in determining acceptable grades, an extension of the deadline for completing submission of educational documents, and eligibility for a re-examination after 6 months (instead of a year).

Eligibility period: Up to 12 years from Aliyah.

To receive the benefit, when applying through the Civil Service Commission website, in the "Personal Details" form, enter the country of origin and date of Aliyah, and under "Occupational Diversity," select "New Olim" and attach an Oleh Certificate.

Canceling a Remote Transaction

According to the Consumer Protection Law, consumers are entitled to cancel transactions for the purchase of products or services from businesses in Israel (under certain conditions) within 14 days of the transaction.

New Olim are entitled to a benefit for canceling a remote transaction (not at a bricks and mortar business, but online, by phone, etc.) – the right to cancel the transaction within 4 months, provided that the Oleh/Olah and the business engaged in a conversation (telephone, chat, email, etc.), and there is compliance with the other conditions for transaction cancellation.

Eligibility period: Up to 5 years from Aliyah. Senior citizens and people with disabilities are entitled to this benefit indefinitely.

The transaction must be canceled in accordance with the law. If your rights have been violated, contact the Consumer Protection and Fair Trade Authority. It is also possible to file a lawsuit through the courts.

Additional Assistance Entities

Absorption Coordinators in Local Authorities

The coordinators operate within the framework of community centers in neighborhoods or in the Absorption Departments of municipalities. They help in a variety of areas such as kindergarten registration, choosing schools, community life, and more.



Absorption coordinator in my neighborhood:

Olim Associations

Olim associations operate throughout the country. The associations provide information, organize community activities, and provide guidance tailored to the oleh's native language and country of origin.
A list of these associations is available on the Ministry's website.

General Non-profit Associations

There are many associations in Israel that assist in a variety of areas. Non-profit associations can be found through the **Guidestar** website.

In addition to the services provided by government ministries, additional assistance agencies are available to you that can provide support, advice and guidance in the absorption process.

Emergency Telephone Numbers

Police: 100

Magen David Adom:
(Emergency Ambulance)
101
Fax for the hard of hearing –
1-800-500-101

Ichud Hatzala: 1221
(Voluntary organization)

Fire & Rescue: 102

Municipal hotline: 106
(in some localities: **107**, **108**, or **109**)

Electric Corp: 103

Homefront Command (*Pikud HaOref*): **104**

Terem – Emergency Medical Centers:
1-599-520-520

Social Welfare Ministry hotline: 118
"Silent calls" – send messages (SMS) –
055-7000-128

ERAN – Emotional First-aid: 1201
Help line for Olim in various languages:
***3201**

Child Online Protection Bureau: 105

Israel Poison Information Center:
04-777-1900

Yedidim – Roadside Assistance: 1230
(Voluntary organization)



Association of Rape Crisis Centers: 073-701-3215
Sexual Assault Victims hotline for girls, women: **1202**
Sexual Assault Victims hotline for boys, men: **1203**
Hotline for religious women: ***2511**
Hotline for religious men: **02-532-8000**
Help via WhatsApp: **052-836-1202**

Important Government Ministry Telephone Numbers

Central Government Support Center: 1299

Population and Immigration Authority: *3450

Ministry of Health: *5400
Medical Translation hotline: *5144

Bituach Leumi (National Insurance): *6050

Tax Authority:
***9848** (routing by responsible office)
***4954** (routing by topic)

Ministry of Construction and Housing: *5442
Housing Assistance for Olim hotline: *8583

Ministry of Transportation: *4515
Public Transportation Information Center: *8787

Ministry of Education: *6552
Department for Oleh-Student Absorption: 073-393-1543

Consumer Protection and Fair Trade Authority:
073-371-7777

Stay connected!

Ministry of Aliyah and Integration WhatsApp channel – Stay connected to relevant information, important updates and useful tips throughout your absorption period!

Rights Calculator – Enter your data (no ID needed) and receive a list of rights relevant to you!

ALIYAH TOVA!

A Guide to Rights for New Olim

Telephone Information Center: *2994

משרד העלייה והקליטה
Ministry of Aliyah and Integration

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We're Here for You!